



Center for Disability Health and Wellness

Clinic Accessibility Checklist

This accessibility checklist was developed by U-M CDHW and Interpreter Services to enable ambulatory care clinics to take inventory of the resources available at their clinic. Resources on this clinic accessibility checklist include physical equipment, in addition to clinic staff skills. This can help identify existing accessibility tools and resources and highlight gaps that need to be addressed.

Location: _____

Department: _____

Clinic Champion: _____

Date Completed: _____

| Accommodation | Accommodation Availability (Yes/No) | Number of Available Equipment | Location Stored |
|--|-------------------------------------|-------------------------------|-----------------|
| DISABILITY: BLIND/LOW VISION | | | |
| Audio descriptors | | | |
| Provide documents in large print | | | |
| Screen readers | | | |
| Transportation assistance/Human guide | | | |
| Dimmers for light switches | | | |
| DISABILITY: COGNITIVE, INTELLECTUAL, OR DEVELOPMENTAL | | | |
| Available visuals or pictures to explain concepts | | | |
| Assist patients reading/filling out forms | | | |
| DISABILITY: DEAF, HARD OF HEARING, DEAFBLIND | | | |
| Assistive listening devices (e.g., pocket talker) | | | |
| Clear masks | | | |
| Quiet space for communication | | | |
| White boards and dark markers for written communication | | | |
| iPads for talk to text or CART | | | |
| Laminated cards with written directions | | | |
| DISABILITY: MENTAL HEALTH | | | |
| Clear protocols to give patients prior to appointment | | | |
| Quiet space with less sensory distraction | | | |
| DISABILITY: MOBILITY, NON-WHEELCHAIR | | | |
| Adjustable exam table | | | |
| Step stool with handle | | | |
| Chairs or plan for those who cannot stand in lines | | | |
| Accessible scale with handles | | | |

CLINIC ACCESSIBILITY CHECKLIST

| Accommodation | Accommodation Availability (Yes/No) | Number of Available Equipment | Location Stored |
|---|--|-------------------------------|-----------------|
| Accessible bathroom | | | |
| Power doors or accessible doors | | | |
| Ramps, elevators, or stairs with railings | | | |
| Accessible equipment (e.g., mammography, CT, blood draw) | | | |
| Room space for walkers | | | |
| DISABILITY: WHEELCHAIR | | | |
| Accessible exam table | | | |
| Lift | | | |
| Large room for power chair or scooter | | | |
| Accessible wheelchair scale | | | |
| Accessible bathroom | | | |
| Ramps or elevators | | | |
| Wheelchair seating space in waiting rooms | | | |
| Accessible registration or service counters | | | |
| Transfer board | | | |
| DISABILITY: UPPER BODY AND FINE MOTOR SKILL IMPAIRMENT | | | |
| Accessible exam table | | | |
| Assist patients with filling out forms | | | |
| Assist patients with dressing or un-dressing | | | |
| DISABILITY: RESPIRATORY DISABILITY | | | |
| Plug outlet for oxygen concentrator | | | |
| Bed/wheelchair with oxygen cannister holder | | | |
| DISABILITY: SPEECH/COMMUNICATION | | | |
| Communication boards with pictures | | | |

Note. Some accommodations for disability categories that overlap were removed for parsimony.